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Patricia J Bauer Center 615 Forest Ave, Pacific Grove

POMDR is a non-profit 501(c)(3) Corp. TAX ID NO. 27-1154816

ADOPTION EVENT PROTOCOLS FOR VOLUNTEERS Updated 4/10/22

SET UP

- Please arrive 10-15 minutes before the event starts to help unload supplies and set up. The Lead Volunteer will bring all necessary supplies.
- Ask the Lead Volunteer how you can help with set up.
- Keep the table neat and uncluttered.
- Put personal items, phones, bags, etc. under the table (not sitting on the table).

DRESS CODE

- All volunteers should be wearing a POMDR top (shirt, vest, hoodie). If you do not have a POMDR shirt yet, please wear a black or white shirt. Ask Volunteer Coordinator if you need a shirt - we do have some gently used items available at no charge if cost is an issue.
- Wear a POMDR name tag if you don't have one, ask the Lead Volunteer to give you a temporary one.

INTERACTING WITH THE PUBLIC

- Engage people who are walking by in a friendly, polite way. Smile!
- Pause your conversation amongst volunteers if someone walks up to the table.
- Share information about our programs and mission.
- Talk about FOSTERING and VOLUNTEERING. Fosters are our greatest need.
- Give away brochures, business cards and fliers to anyone who would like one.
- Encourage people to visit our website where all of our adoptable dogs are listed and to follow us on social media.
- If you don't know an answer to a question, ask the Lead Volunteer! They are there to help you and are the point person for questions.

HANDLING DOGS AT EVENTS

- Make sure all dogs are wearing "adopt me" bandanas (Lead Volunteer has these).
- Dogs should be leashed at all times. Please do not block walkways with leashes.
- We only want happy, comfortable dogs at events. No stressed, anxious, growly or medically ill dogs, please. Any dogs that are uncomfortable or stressed should be brought to the Lead's attention (and may need to go home for their safety/ comfort).

HANDLING INTERESTED ADOPTERS

- Because of our thorough adoption process, dogs aren't adopted on-site at adoption events.
- If someone is interested in a dog, please encourage them to submit an adoption questionnaire for the dog on our website and mention they met the dog at an adoption event. Our Adoptions Coordinator will respond and help them continue the adoption process.
- If you have any concerns/questions, please involve the Lead Volunteer in the conversation with the interested adopter so they can offer guidance.